



ServiceWare Resources for iPhone

Release notes 8.5.3

Serviceware Resources for iPhone 8.5.3

Introduction

This document describes the changes for the Serviceware Resources for iPhone app, version 8.5.3.

This version prevents registering on invalid session appointments and has some small bugfixes but mostly contains changes to be compliant with the new requirements from Apple for the App Store.

We hope you will enjoy using this new version of Serviceware Resources for iPhone and we would like to hear your feedback. You can send this by email (service@serviceware-benelux.com) or use our support phone number: 0031 (0)71-5680310.

Leiden, November 18th, 2025

Serviceware Benelux

Part of Serviceware SE

ServiceWare Resources for iPhone 8.5.3

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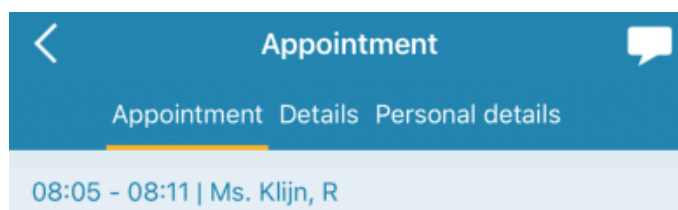
1 New functionality

1.1 Session appointments with invalid orders

When an invalid order is detected for a session appointment, the appointment no longer can be registered on. This is similar to how it would also not be possible for a classic appointment.

08:05 Ms. Klijn, R	ONLINE	
08:11 20-12-1959	RVRHDD	

The registration tab is also no longer available from the appointment information screen for those appointments.



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2 Fixed issues

2.1 Searching clients used incorrect date format

When searching for clients in combination with ServiceWare Resources 8.4 and higher, the date to search for was incorrectly sent, causing it to not always find a client on their last day of validity.











2.2 No longer automatically planning only remaining order

When searching for a client to plan in a session or on the classic agenda, the app would automatically select the only remaining order and plan it directly, even if it did not match the search input given. It now correctly only automatically selects the only remaining order if it matches the search input when searching for the client. In all other cases the user must explicitly pick the correct order, if multiple orders were found and one was found to match the search input, it is still pre-selected and marked to aid the user to pick the one matching the search input.

2.3 Schedule colors made vivid

The colors for certain types of schedules were a bit too faint. We've adjusted the colors in the apps to be more vivid, so they are clearer to the users.

Old colors on the left vs new colors on the right

 Work	 Work
 Ill	 Ill
 Holiday	 Holiday
 Standby	 Standby
 Break	 Break

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3 Technical notes

To comply with the new requirements from Apple the following changes have been made

- Updated the iOS SDK to version 26.0

As a side effect the **minimum** iOS version was increased from iOS 12 to iOS 13.

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4 Installation requirements

The following items are required for the installation of Serviceware Resources for iPhone 8.5.3:

- › Serviceware Resources for iPhone 8.5.3 is compatible with all Serviceware Resources (web) versions in the 7 and 8 series.
- › Windows Server 2008 SP2 or higher. In case of the server having Windows Server 2008 installed, it needs to have at least Service Pack 2 or higher. Windows Server 2008 SP1 is not supported because of an issue with Microsoft .Net.
- › The webserver needs to have Microsoft .Net 8 installed to run the Serviceware Resources 8.5 or higher Mobile Api.
- › The webserver requires a valid SSL certificate installed
- › The download and update location must also have a valid SSL certificate installed
- › **The iOS devices require at least iOS version 13.0**, where 26.0.1 is recommended. iOS versions 6.0 till 12.2 are no longer supported. If devices are not updated to iOS 13.0 yet, we advise updating the device to the most recent supported version prior to updating the Serviceware Resources for iPhone app to version 8.5.3
- › Total list of supported iOS versions
 - › 13.0 – 13.7
 - › 14.0 – 14.8.1
 - › 15.0 – 15.8.3
 - › 16.0 – 16.7.10
 - › 17.0 – 17.7.2
 - › 18.0 – 18.6
 - › 26.0 – 26.1

For a complete list of hardware and software requirements, see: “[Serviceware Resources - Hard- and Software specifications _EN_v83](#)”.