



ServiceWare Resources for Android

Release notes 8.4.3

Serviceware Resources for Android 8.4.3

Introduction

This document describes the changes to the Serviceware Resources for Android app, version 8.4.3.

This version includes some fixes for specific validations in the dynamic forms feature and adds support for deleting self-created session appointments.

We hope you will enjoy using this new version of Serviceware Resources for Android and we would like to hear your feedback. You can send this by email (service@serviceware-benelux.com) or use our support phone number: 0031 (0)71-5680310.

Leiden, June 16th, 2025

Serviceware Benelux

Part of Serviceware SE

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1 New functionality

1.1 Sessions: Delete self-created appointments

Available with SW Resources 8.5 and up + Mobile Service 8.5 and up

When the user creates (via add or replace) an appointment for a session in the app and the user notices that a mistake was made (e.g. wrong client and/or order), the user can now directly delete the appointment again from within the app. This way it ensures that the order that becomes available again to plan for another employee instead of it being planned already, which blocks further planning for other employees.

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2 Fixed issues

2.1 Dynamic forms: Pattern validator for barcodes

The pattern validator for barcodes would only validate for the entire value of a barcode and not parts of it, this could result in a barcode value not being matched correctly if only a part of the barcode needed to be targeted.

2.2 Dynamic forms: Date and time effect validation issues

If a date or time field was used in an effect (show/hide, read-only/editable, required/optional) the validator would always incorrectly compare the entire datetime value. Now only the date or time parts are validated instead of the entire datetime value. This issue affected both classic and session appointments.

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3 Installation requirements

The following items are required for the installation of Serviceware Resources for Android 8.4.3:

- › Serviceware Resources for Android 8.4.3 is compatible with all Serviceware Resources (web) versions in the 7 and 8 series.
- › Windows Server 2008 SP2 or higher. In the case of the server having Windows Server 2008 installed, it needs to have at least Service Pack 2 or higher. Windows Server 2008 SP1 is not supported because of an issue with Microsoft .Net.
- › The webserver needs to have Microsoft .Net 8 installed to run the Serviceware Resources 8.5 Mobile Api.
- › The Android devices require at least Android version 6.0, but we recommend a minimum of Android 8.
- › Total list of supported Android versions:
 - › Android 6 (Api 23)
 - › Android 7 (Api 24) / 7.1 (Api 25)
 - › Android 8 (Api 26) / 8.1 (Api 27)
 - › Android 9 (Api 28)
 - › Android 10 (Api 29)
 - › Android 11 (Api 30)
 - › Android 12 (Api 31) / 12.1 (Api 32)
 - › Android 13 (Api 33)
 - › Android 14 (Api 34)

For a complete list of hardware and software requirements, see: “[Serviceware Resources - Hard- and Software specifications _EN_v83](#)”.